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Since  $H$  is characterized by 2 kets, we expect  $H$  to have 2 eigenkets,  $|h_1\rangle$  and  $|h_2\rangle$ , satisfying the relation

$$H|h_i\rangle = h_i|h_i\rangle.$$

So

$$\sum_i \langle j|H|i\rangle \langle i|h_1\rangle = h_1 \langle j|h_1\rangle.$$

$$\text{Thus, } h_1 \langle 1|h_1\rangle = \langle 1|H|1\rangle \langle 1|h_1\rangle + \langle 1|H|2\rangle \langle 2|h_1\rangle$$

$$\langle 1|H|1\rangle = a, \quad \langle 1|H|2\rangle = a.$$

$$\text{So } (h_1 - a) \langle 1|h_1\rangle = a \langle 2|h_1\rangle \Rightarrow \langle 2|h_1\rangle = \frac{h_1 - a}{a} \langle 1|h_1\rangle$$

$$|h_1\rangle = |1\rangle \langle 1|h_1\rangle + |2\rangle \langle 2|h_1\rangle = |1\rangle \langle 1|h_1\rangle + \left(\frac{h_1 - a}{a}\right) \langle 1|h_1\rangle |2\rangle$$

$$\langle h_1|h_1\rangle = 1 = |\langle 1|h_1\rangle|^2 + \langle h_1|2\rangle \langle 1|h_1\rangle \left(\frac{h_1 - a}{a}\right)$$

$$1 = |\langle 1|h_1\rangle|^2 + \left(\frac{h_1 - a}{a}\right)^2 |\langle 1|h_1\rangle|^2 = |\langle 1|h_1\rangle|^2 \left(\frac{a^2 + h_1^2 - 2ah_1 + a^2}{a^2}\right)$$

Choosing the phase to be real,

$$\langle 1|h_1\rangle = \frac{a}{\sqrt{h_1^2 - 2ah_1 + 2a^2}} = \frac{a}{\lambda_1} \quad \text{where } \lambda_1 = \sqrt{h_1^2 - 2ah_1 + 2a^2}$$

So

$$|h_1\rangle = |1\rangle \frac{a}{\lambda_1} + \left(\frac{h_1 - a}{\lambda_1}\right) |2\rangle$$

As a check,

$$\begin{aligned} H|h_1\rangle &= a(|1\rangle \langle 1| - |2\rangle \langle 2|) \left( |1\rangle \frac{a}{\lambda_1} + \left(\frac{h_1 - a}{\lambda_1}\right) |2\rangle \right) \\ &= \frac{a^2}{\lambda_1} |1\rangle + \frac{a^2}{\lambda_1} |2\rangle - a \left(\frac{h_1 - a}{\lambda_1}\right) |2\rangle - a \left(\frac{h_1 - a}{\lambda_1}\right) |1\rangle = \left(\frac{h_1 a - a^2 + a^2}{\lambda_1}\right) |1\rangle - \left(\frac{h_1 a - a^2 - a^2}{\lambda_1}\right) |2\rangle \\ &= \frac{h_1 a}{\lambda_1} |1\rangle + \left(\frac{2a^2 - h_1 a}{\lambda_1}\right) |2\rangle \end{aligned}$$

but  $h_1$  can be determined by

$$\det \begin{bmatrix} a-h_1 & a \\ a & -a-h_1 \end{bmatrix} = 0 = -(a-h_1)(a+h_1) - a^2 = -(h_1^2 - a^2) - a^2 = h_1^2 - 2a^2 = 0$$

$$\Rightarrow h_1 = \pm \sqrt{2}a \quad \Rightarrow \lambda_1 = \sqrt{2a^2 - 2\sqrt{2}a + 2a^2} = a\sqrt{4-2\sqrt{2}}$$

$$\Rightarrow \frac{a}{\lambda_1} = \frac{1}{\sqrt{4-2\sqrt{2}}} = \frac{1}{\lambda_1'}$$

$$\Rightarrow \frac{h_1 - a}{\lambda_1} = \frac{\sqrt{2} - 1}{\lambda_1'}$$

$$\Rightarrow \frac{2a^2 - h_1 a}{\lambda_1} = \frac{2a^2 - \sqrt{2}a^2}{\lambda_1} = \frac{(2-\sqrt{2})}{\lambda_1'} = \frac{(\sqrt{2}-1)h_1}{\lambda_1} = \frac{h_1 - a}{\lambda_1} h_1$$

So

$$\begin{aligned} H|h_1\rangle &= h_1 \frac{a}{\lambda_1} |1\rangle + h_1 \left( \frac{h_1 - a}{\lambda_1} \right) |2\rangle = h_1 \left( \frac{a}{\lambda_1} |1\rangle + \left( \frac{h_1 - a}{\lambda_1} \right) |2\rangle \right) \\ &= h_1 |h_1\rangle \end{aligned}$$

Next, w/  $h_2 = -\sqrt{2}a$ , we simply need to make the

substitution  $h_1 \rightarrow h_2$  to find the  $|h_2\rangle$  eigenket

$$|h_2\rangle = |1\rangle \frac{a}{\lambda_1} + \left( \frac{h_2 - a}{\lambda_1} \right) |2\rangle \quad \lambda_1 = \sqrt{h_2^2 - 2ah_2 + 2a^2}$$

$$\text{so } = |1\rangle \frac{a}{\lambda_1} - a \left( \frac{1+\sqrt{2}}{\lambda_1} \right) |2\rangle \quad = \sqrt{2a^2 + 2\sqrt{2}a + 2a^2}$$

$$= a\sqrt{4+2\sqrt{2}}$$

as a check

$$H|h_2\rangle = \frac{a^2}{\lambda_1} |1\rangle + \frac{a^2}{\lambda_1} |2\rangle - a^2 \left( \frac{1+\sqrt{2}}{\lambda_1} \right) |1\rangle + a^2 \left( \frac{1+\sqrt{2}}{\lambda_1} \right) |2\rangle$$

$$= -a^2 \frac{\sqrt{2}}{\lambda_1} |1\rangle + a^2 \left( \frac{2+\sqrt{2}}{\lambda_1} \right) |2\rangle = (-\sqrt{2}a) \frac{a}{\lambda_1} |1\rangle - (\sqrt{2}a) \left( \frac{1+\sqrt{2}}{\lambda_1} \right) |2\rangle$$

$$= h_2 \left( \frac{a}{\lambda_1} |1\rangle - \left( \frac{1+\sqrt{2}}{\lambda_1} \right) |2\rangle \right) = h_2 |h_2\rangle$$